

UPDATE ON PERFORMANCE AND ENFORCEMENT MATTERS

1.0 Purpose of Report

1.1 To inform the Committee of the activity and performance of the Licensing Team and to provide Members with details of current ongoing enforcement issues.

2.0 Background

2.1 A new applicant for a Hackney Carriage/Private Hire Driver's or Private Ambulance Driver's Licence has to undergo various checks. These include a: Disclosure and Barring check; a DVLA check; two references are required; Group II medical; and knowledge and ability tests.

2.2 This report covers the period from 1 October to 31 December 2017 inclusive and sets out the range and number of licence applications during this period. It also highlights any activity required as a result of the applications.

Application Type	New Applications Received	Renewal of Applications Received	Number Issued	Comments
Hackney Carriage/ Private Hire Driver	7	12	15	4 pending applications
Ambulance Drivers	10	4	9	5 pending
Hackney Carriage Vehicles	2	18	20	
Private Hire Vehicles	7	9	16	

2.3 Street Collections

The table below sets out the numbers of collections undertaken within the reporting period of 1 October to 31 December 2017 and the charities supported. The organisations undertaking the collections are required to complete a return that sets out the 80% of the collection that is returned to the charity.

Charity	Location	Date	Total Amount Collected	% returned to charity
Royal British Legion	Whole Area	28.10.17/11.11.17	£111,310.80	95%
Nottingham University Hospital Charity	Southwell	30.11.17	£73.26	100%
Framework	Newark	10.12.17	0	0
Rotary Club of Southwell	Southwell	16.12.17	£329	100%
Newark & District Round Table	Newark	16.12.17		
Betel of Britain	Southwell	22.12.17	£565.57	100%
Southwell Lions	Southwell	23.12.17	£598.25	100%

2.4 House to House Collections

The table below sets out the numbers of collections undertaken within the reporting period of 1 October to 31 December 2017 and the charities supported. The organisations undertaking the collections are required to complete a return that sets out the 80 % of the collection that is returned to the charity.

Charity	Date	Total Amount Collected	% Returned to Charity
North of England Children's Cancer Research	21.10.17 - 28.10.17	£118.23	80.00%
Coping with Cancer	18.10.17 - 25.10.17	£149.26	83.00%
Child and Teenager Cancer and Leukaemia Foundation	Oct-17	£0.00	0%
Arthritis Research UK	Oct-17	£9,010.24	12.92%
Just Helping Children's Charity	25.10.2017	£246.40	100.00%
Sense Trading Deaf Blind People	01.12.16 to 30.11.17	£4,980.00	93.11%
Tree of Hope Charity	27.11.2017	£117.60	82.83%
Child and Teenage Cancer and Leukaemia Foundation	01.11.17	£84.00	80.00%
Edwinstowe & the Dukeries Lions Club	01.12.17 - 24.12.17	£9,178.61	93.84%
North of England Children Cancer Research	18.11.17 - 25.11.17	£115.89	83.00%
Coping with Cancer	18.11.17 - 25.11.17	£123.68	80.00%
Southwell & District Lions Club	11.12.17 - 22.12.17	£6,110.80	94.56%
Coping with Cancer	Dec-17	£0.00	0%
North of England Children's Cancer Research	Dec-17	£0.00	0%

2.5 Enforcement Issues

Hackney Carriage/Private Hire Ongoing Enforcement Activity between 1 October to 31 December 2017

Location	Activity	Date Case Opened	Action Taken So Far
Sherwood Drive Taxi Rank	Non taxi vehicles using the rank. Sign too small and lines on road worn away	25.10.17	LEO visited rank and observed for 30 minutes, no private cars parked on rank. Two signs are clear and visible. Road markings are visible
Catholic Church, Newark	Complaint regarding vehicle and driver standards of cleanliness and use of inappropriate comments.	22.11.17	LEO spoke to the driver regarding the complaint. The driver and vehicle were clean. Two front tyres showed wear to the outer rim. Driver agreed to change the tyres. Driver was advised regarding comments.
Castle House, Newark	Driver did not notify local authority of 6 penalty points and £650 fine	22.11.17	Referred to sub-committee on 14 February 2017. Please see minutes at Agenda item XX
Middle Gate Rank, Newark	1 x HC vehicle licence check	22.11.17	All in order

North Gate Station Rank, Newark	1 x HC vehicle licence check	04.12.17	All in order
North Gate Station Rank, Newark	1 X HC vehicle licence	04.12.17	All in order
Castle Gate, Newark	DG PH vehicle sat on the front of the Castle Gate rank with top sign on. NSDC driver approached and driver said it was a pre-booked job from the Atrium. Vehicle moved into parking bay further down and sat there for a further 20 minutes. The NSDC driver stated that this is effecting their livelihood.	04.12.17	E-mail sent to manager of DG cars expressing concerns and requesting that he reminds his drivers what is acceptable. They responded and have reminded all of the drivers not to park on any of NSDC ranks plying for hire.
Newark	HC/PH Driver check highlighting in an invalid DVLA licence.	07.12.17	Referred to sub-committee on 14 February 2017. Please see minutes at Agenda item XX
North Gate Station Rank, Newark	Fare refusal from the station to Newark Castle Station. Leaving complainant lost and distressed.	07.12.17	This has been passed to legal for potential prosecution.
North Muskham, Nottinghamshire	Complaint regarding Z cars not picking up a pre-booked job.	14.12.17	LEO contacted Muj at DG cars. They were unable to offer an explanation.
Morton, Nottinghamshire	Complaint regarding Z cars overcharging from Morton to Hoveringham. One car carrying 2 passengers and 1 bus carrying 6. Car was charged £13. Bus was charged £35	15.12.17	LEO investigated and used yourtaximeter.com. The car should have been charged £18/19 and the bus should have been £27/28. The overall cost for both vehicles is about the same. Complainant is happy. LEO has notified DG Cars.
Deincourt Hotel, Newark	Complaint regarding Z cars overcharging from Deincourt, London Road to Farndon Boathouse. They were quoted £10 each way and were charged £10 on outward journey and £40 on return.	16.12.18	Contacted Muj at DG Cars to identify the driver. He said that it was not their company on the return journey. Checked CCTV and Deincourt do not have CCTV in this area.

3.0 RECOMMENDATION

That the Committee consider the contents of the report and identifies any issues it wishes to examine further.

Background Papers

Nil

For further information please contact Nicola Kellas on extension 5894

Karen White
Director – Safety